

Shareholders Communication Policy

Adopted by the Company pursuant to
the Board Resolution passed on 4 April 2023

1. Purpose

The policy aims at promoting effective communication with shareholders of the Company (the “**Shareholders**”) and other stakeholders, encouraging Shareholders to engage actively with the Company and enabling Shareholders to exercise their rights as Shareholders effectively.

2. General Policies

- 2.1 The board of directors (the “**Board**”) and senior management of the Company recognize their responsibility to represent the interests of all Shareholders and to maximize shareholder value. Communication with Shareholders and accountability to Shareholders is a high priority of the Company. The Company shall maintain regular dialogue with the Shareholders and the investment community and will review this Policy on a regular basis to ensure its effectiveness.
- 2.2 Information on the Company will be provided to Shareholders and the investment community through the Company’s financial reports (interim and annual reports), sustainable development reports, circulars, annual general meeting(s) and other general meetings that may be convened, as well as by making regulatory disclosures as may be required or necessary through the website of the Stock Exchange of Hong Kong Limited (“**Stock Exchange**”) and/or the Company’s website: <http://www.parksongroup.com.cn>

3. Communication Strategies

3.1 Corporate Communication

“Corporate Communication” as defined under the Listing Rules refers to any document issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the following documents of the Company: (a) the Directors’ report, annual accounts together with a copy of the auditor’s report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) the quarterly report; (d) a notice of meeting; (e) a circular; and (f) a proxy form. The Corporate Communication of the Company will be published on the website of the Stock Exchange in a timely manner as required by the Listing Rules. Corporate Communication will be provided to Shareholders and non-registered holders of the Company’s securities in both English and Chinese versions or where permitted, in a single language, in a timely manner as required by the Listing Rules. Shareholders and non-registered holders of the Company’s securities shall have the right to choose the language (either English or Chinese) or means of receipt of the Corporate Communication (in printed form or through electronic means).

3.2 Announcements and Other Documents pursuant to the Listing Rules

The Company shall publish announcements (on inside information, corporate actions and transactions etc.) and other documents (e.g. Memorandum and Articles of Association) on the Stock Exchange’s website in a timely manner in accordance with the Listing Rules.

3.3 Corporate Website

A dedicated Investor Relations section is available on the Company’s website (http://www.parksongroup.com.cn/html_en/investor_relations/information.php). Information in that section is updated on a regular basis.

3.4 Shareholders’ Meetings

The annual general meeting and other general meetings of the Company are primary forum for communication between the Company and its Shareholders. The Company shall provide Shareholders with relevant information on the resolutions(s) proposed at a general meeting in a timely manner in accordance with the Listing Rules. The

information provided shall be reasonably necessary to enable Shareholders to make an informed decision on the proposed resolution(s). Shareholders are encouraged to participate in general meetings or to appoint proxies to attend and vote at the meetings for and on their behalf if they are unable to attend the meetings. Where appropriate or required, the Chairman of the Board and other Board members, the chairmen of board committees or their delegates, and the external auditors should attend general meetings of the Company to answer Shareholders' questions (if any). The chairman of the independent board committee (if any) should also be available to answer questions at any general meeting to approve a connected transaction or any other transaction that is subject to independent Shareholders' approval.

3.5 Shareholders' Enquiries

Enquiries about Shareholdings

Shareholders should direct their enquiries about their shareholdings to the Company's branch share registrar, Tricor Investor Services Limited, via its online holding enquiry service at (<https://www.tricoris.com>), or call its hotline at 0852 2980 1333, or go in person to its public counter at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong.

Enquiries about Corporate Governance or Other Matters to be put to the Board and the Company

The Company will not normally deal with verbal or anonymous enquiries. Shareholders may send any enquiries to the Board by post to 5th Floor, Metro Plaza, No. 555 Loushanguan Road, Changning District, Shanghai 200051 China (For the attention of Chairman of the Board). Shareholders may call the Company at 8621 6229 8001 for any assistance.

For the avoidance of doubt, Shareholders must deposit and send the original duly signed written question, notice, statement, or enquiries (as the case maybe) to the above address and provide their full name, contact details and identification in order to give effect thereto.

3.6 Other Investor Relations Communication Platforms

Investor/analysts briefings, roadshows (both domestic and international), media interviews, marketing activities for investors and specialist industry forums etc. will be launched on a required basis.

4. Shareholder Privacy

The Company recognises the importance of Shareholders' privacy and will not disclose Shareholders' information without their consent, unless otherwise required by law or regulation.

5. Policy Governance and Review

This Policy has been approved by the Board of Directors of the Company. The Company's Audit Committee is responsible for reviewing this Policy, recommending changes and addressing issues of concern. Changes to this Policy may be made from time to time. This Policy and any changes will be posted on the on the website of the Company (in English and Chinese). In the event of any inconsistency between the English and Chinese versions of this Policy, the English version shall prevail.